



Thank you for using Moffat Pty Ltd. Our credit policy is clearly defined in the conditions of sale, although it has been found that not all of our customers are aware of this policy. Should it become necessary to return any of the spare parts that have been purchased via our Moffat Pty Ltd spare parts department we ask that you complete this form and return it with the goods. This will greatly assist with the timely processing of your credit request. This form can be duplicated for your continued use.

PARTS RETURN ADVICE

DATE:

CUSTOMER NAME:

ADDRESS:

.....

PHONE NUMBER: CONTACT NAME:

FAX NUMBER:

PART NUMBER(S):

PART DESCRIPTION:

MOFFAT INVOICE NUMBER:

REASON FOR RETURN: ("Faulty" is not adequate).....

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A restocking fee may be applicable

WARRANTY RETURNS

Moffat Warranty Job Number

[Empty box for Warranty Job Number]

MACHINE DETAILS:

MODEL NUMBER: SERIAL NUMBER:

INSTALLATION LOCATION:

DATE OF INSTALLATION:

DETAILS OF FAULT: ("Faulty" is not adequate).....

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- Returning for inspection only
- Require credit under UNIT warranty
- Require credit under SPARE PARTS warranty

PLEASE NOTE: Goods received without this form will be held in a quarantine location and the processing for your claim held until all information has been supplied. Parts supplied under warranty must be returned within 21 days of dispatch from Moffat Limited. Failure to return faulty parts under warranty along with this form may result in charges being incurred or credit being denied. Please contact Moffat Limited on 1800 337 963 for assistance if required.

Moffat Pty Ltd, 740 Springvale Rd, Mulgrave, 3170, Fax 03 9518 3895

Office use only: Date Received: